

# Frequently Asked Questions

**Q. What if I forget my card?**

A. We're sorry, but you will need to retrieve your card in order to use your meal plan, or if you wish, you may pay cash.

**Q. What if I lose my meal card?**

A. Report it "lost" immediately to the Dining Service's Office at (585) 475-2228 between 8 a.m.- 4:30 p.m. (M-F); Gracie's at 475-2500 between 7 a.m. and 7 p.m.; or Public Safety anytime at 475-6654. Once reported, your card will be inactivated preventing unauthorized use. You will be issued a new card at the Registrar's Office for five dollars. Remember, you are responsible for any usage on your "lost" card up until the time you report it lost/stolen.

**Q. What if I miss meals because of work and/or class conflicts?**

A. Take-out meals are available at Gracie's Dining Hall. If meals are being missed due to work or schedule conflicts, you will need to make an appointment with the Director of Residential Dining Services at 475-6533. Be sure to bring your class or work schedule with you.

**Q. Can I bring a friend?**

A. Sure, your friends or family can join you wherever your card is accepted, or you may pay cash. Just ask the cashier to deduct your guest's meal from your debit balance. Your meal credits may not be used by others (Remember, you'll receive a 15% discount in Gracie's when using debit accounts!).

**Q. Can I change my meal plan?**

A. Changes may be made during the first week of the quarter only (beginning with the first day of the meal plan) at the Dining Services Office, or at [finweb.rit.edu/DiningServices](http://finweb.rit.edu/DiningServices).

**Q. How can I put more money into my debit account?**

A. Additional deposits are accepted in the Dining Services Office or Student Financial Services. You may also phone your deposit into the Dining Services Office, at (585) 475-2228 (V/TTY) or toll free at 1-800-724-5104, using a Visa or Mastercard. Deposits may also be made at [ipay.rit.edu](http://ipay.rit.edu).

**Q. What if I don't use all my meals in a week?**

A. Meals must be consumed within the given week, and cannot be accumulated or refunded.

**Q. What if I don't use all the money in my debit account?**

A. When a meal plan is purchased, Dining services will roll-over up to \$54.12 of your debit balance from fall and winter quarters, adding it to the next quarter's beginning debit amount. There will be no roll-over at the end of the spring quarter, so plan to spend the entire balance by that date. A refund of unused debit money is only available if 1) you withdraw from the university (graduation does not constitute withdrawal); or 2) you incur an academic or disciplinary dismissal.

# Final Thoughts

Dining Services provides an array of high quality, innovative culinary experiences to the culturally diverse RIT campus. Our success is built on the pride we take in our partnership with our customers, employees, and the RIT community.

RIT Dining Services realizes the important role students contribute to our success. Visit [finweb.rit.edu/DiningServices](http://finweb.rit.edu/DiningServices) to find out more about our services and daily menus.

With over 600 assorted job opportunities, Dining Services is the largest student employer on campus and provides great benefits. If you are looking for a job, come see us!

We value student opinions and welcome your participation on our Dining Service's Advisory Committee. Be part of a cooperative effort between students and Dining Services managers, who seek to maintain and improve the services provided.

# R·I·T

Rochester Institute of Technology  
Dining Services  
39 Lomb Memorial Drive  
[finweb.rit.edu/diningservices](http://finweb.rit.edu/diningservices)

# Residential Meal Plans



Rochester Institute of Technology operates its own Dining Services, which provides a wide variety of cuisine. We're sure you'll discover some new favorites! There are several meal plans available, so if you live on or off campus, you will be sure to find one that fits your needs!

If you are a residential student, you must select a meal plan on your Housing Contract. Changes to your meal plan may be made the first week of each quarter.

If you need additional information please call the Dining Services Office toll free at 1-800-724-5104 or visit us online at [finweb.rit.edu/diningservices](http://finweb.rit.edu/diningservices).

## meal plans

### resident freshmen

All-you-care-to-eat meal plans are accepted in Gracie's Dining Hall. Each plan allows five meal options\* which may be used in any RIT dining service location. Meal plan choices for first year students are:

**Ultra Meal Plan:** Unlimited meals with unlimited seconds.

**Any 14 Plus:** Any 14 meals per week with unlimited seconds plus \$91 per quarter in debit.

**Any 12 Plus:** Any 12 meals per week with unlimited seconds plus \$234 per quarter in debit.

**Any 10 Plus:** Any 10 meals per week with unlimited seconds plus \$377 per quarter in debit.

You may add money to the debit account at any time throughout the year. Deposits are accepted in person with cash, check, or credit card at the Dining Services Office or Student Financial Services Office. Visa or Mastercard deposits are accepted by telephone at 1-800-724-5104. Deposits may also be made by visiting us online at [ipay.rit.edu](http://ipay.rit.edu).

**\* How do meal options work?** *Every meal plan offers five meal options per week. For example, if you have the 14 Plus meal plan, five of the 14 meals may be eaten in other dining service areas. You may use these options, worth \$6.50, in the Brick City Café, Market & Café at the Crossroads, Ritz Sports Zone, Cafe at Golisano, Sol's Underground, The Commons, The Grind, Beanz, or the Corner Store. Simply ask the cashier to use a meal option when paying for a meal. If your meal costs more than the \$6.50, you just pay the difference with cash, debit, or Tiger Bucks.*

## Debit plans

### resident upperclassmen, transfers, and graduates

Upperclassmen, transfers, and graduates may choose any of the freshmen plans listed above or:

**All Debit Plan:** The full cost of this plan is deposited into a debit account that may be used as cash in all dining service areas.

The **debit account** allows students to make purchases at any dining service area, plus the Corner Store, Sol's Underground, The Grind, Beanz, Ben and Jerry's®, RIT Inn and Conference Center, or Bytes on the Run. You will receive 8% savings on most purchases. Use your debit account at Gracie's and receive a 15% discount. Campus-wide food and beverage vending machines also accept this account. All accounts are closed at the end of spring quarter unless you notify Dining Services of your plans to be at RIT during summer quarter. Unused balances are not refundable. Your ID card accesses your secured meal plan/debit account. Balances will be displayed at each register after your purchase.

## Tiger Bucks

This optional, taxable account extends the use and flexibility of your RIT ID card. Tiger Bucks may be used anywhere on campus, including dining service areas and a number of locations off campus. Purchases made beyond the balance in your debit account will be deducted from your Tiger Bucks account or can be paid for in cash with the appropriate tax on the difference. Balances on this account will be carried over from year to year.

## Dining facilities

### Beanz Coffee Shop (585) 475-4006

This coffee and smoothie shop is located in the lobby of Grace Watson Hall on the residential side of campus. Opening at 7:30 a.m. (M-F) we are ready to get your day started with coffee and a fresh baked pastry, or maybe a fruit and yogurt smoothie for your rush to class. Later meet your friends in the lounge for a panini or gourmet dessert. Beanz is open until 11 p.m.

### Ben and Jerry's® (585) 475-5112

Visit our "Scoop Shop" in the lobby of the Student Alumni Union. No day of fun is complete without a visit to Ben & Jerry's® for a scoop of one of our new flavors, a real fruit smoothie, or a delicious Cappachillo Cooler. We offer a super selection of sundaes, shakes, ice cream, and catering services. Open seven days a week and accepts cash, debit, or Tiger Bucks.

### Brick City Café (585) 475-5655

Open Monday through Friday with full breakfast and lunch menus. The Brick City Café features subs and a full deli, extensive salad bar, grill, display cookings, vegetarian entrees, fresh soups, and awesome desserts. Cash, debit, Tiger Bucks or meal options are accepted.

### Brick City Catering (585) 475-2346

The talented Brick City Catering staff will handle your special event needs. Check out catering details at [finweb.rit.edu/diningservices/catering](http://finweb.rit.edu/diningservices/catering).

### Café and Market at the Crossroads (585) 475-2409 Voice/ (585) 475-2305 TTY

Located on the west side of campus, the café features a marketplace-style food court. Crossroads offers a variety of choices including a convenience store, Starbuck's® coffee, and the café smoothie bar. Sub sandwiches, pizza, pasta, grill, and Asian cuisine round out the selections. This great meeting spot accepts cash, debit, Tiger Bucks, or meal options.

### Café at Golisano (585) 475-3387

Located in the atrium of the B. Thomas Golisano Building, the café is open Monday through Friday offering a unique menu of breakfast and lunch wraps made with flat bread, made-to-order pizza, quesadillas, and healthy vegetarian entrees are also available. Cash, debit, Tiger Bucks, or meal options are accepted.

### Campus Vending Machines

Debit, Tiger Bucks, or cash are accepted in RIT's 160+ food and beverage vending machines. Enjoy a quick snack, sandwich, soup, or a beverage between classes.

### The Commons (585) 475-5404

Open seven days a week featuring Quizno's Toasty Subs®, Hettie's Grill, and Stone Oven Pizza & Pasta Cucina. Come and lounge in front of our fireplace, and enjoy a great meal, or order delivery online at [finweb.rit.edu/DiningServices/Commons](http://finweb.rit.edu/DiningServices/Commons). Cash, debit, Tiger Bucks, and meal options are accepted. We're open seven days a week, with service available until midnight.

### The Corner Store (585) 475-6673 Voice, (585) 475-5758 TTY

The Corner Store is a modern convenience store located in the tunnels of the Nathaniel Rochester Hall, open seven days a week, until midnight. You'll find a wide range of snacks, beverages, and dairy products. Surprise your roommate, sweetheart or friend with a Special Delivery package, great for birthdays, and we'll deliver anywhere on campus. Stop by the Corner Store for more information or call 1-800-473-0956. Visit us online at: [finweb.rit.edu/diningservices/CornerStore](http://finweb.rit.edu/diningservices/CornerStore). Cash, debit (8% savings applies only to taxable, edible products), Tiger Bucks, and/or meal options are accepted. The Corner Store is open until 2 a.m.

### Gracie's Dining Hall (585) 475-2500

"Gracie's" is located in Grace Watson Hall. This dining facility seats 625 and serves three meals per day, (M-Sat), with brunch and dinner on Sunday. Gracie's offers all-you-care-to-eat and welcomes your guests. Check out the variety of menu choices from Mongo's Grill, Just Veggie, Bonichi Brothers Pizza®, and Ancho Grill® to name a few. Check out our menu at [finweb.rit.edu/DiningServices/Gracies](http://finweb.rit.edu/DiningServices/Gracies).

### The Grind (585) 475-5403

Located on the first floor of the NTID Student Development Center, The Grind is open seven days a week until midnight. The Grind features fresh baked goods and pastries, panini sandwiches, Freshens® smoothies, Starbucks® coffee and espresso, and Pepsi® bottled drinks. Cash, debit, Tiger Bucks, and meal options are accepted.

### RIT Inn and Conference Center (585) 359-1800

Your debit meal plan may be used at the RIT Inn and Conference Center. The Inn features two service areas: Petals serves breakfast, lunch, and dinner; and Charades Dining Room, offers full service a la carte menu. The RIT Inn also accepts cash and Tiger Bucks.

### Ritz Sports Zone

The Ritz Sports Zone, a.k.a "The Ritz", is a sports restaurant that is open for lunch, dinner, and special sporting events, featuring a popular menu including flat bread pizza, wraps, quesadillas, Mexican specialties, and panini sandwiches. The Ritz Sports Zone features a game room complete with pool tables, and arcade games. Relax in our comfy furniture and watch your favorite TV show on one of eight televisions. The Ritz features live entertainment and is available for private social gatherings. Cash, debit, Tiger Bucks, or meal options are accepted.

### Sol's Underground (585) 475-4003

Sol's Underground, located in the tunnels of Sol Heumann Hall, is open seven days a week. You will find a large variety of health and beauty products, fresh flowers, housewares, greeting cards, magazines, party supplies, even international and gourmet packaged food! Sol's Underground also offers flat bread pizza and wraps as well as Freshens® frozen treats. Cash, debit (8% savings applies only to taxable, edible products), Tiger Bucks, or meal options are accepted.